



Job Title: Clinical Supervisor

About Jewish Family Services of Silicon Valley (JFS SV):

JFS Silicon Valley (JFS SV) is a thriving, inclusive nonprofit social service agency grounded in Jewish values of **welcoming the stranger, repairing the world, and treating everyone with respect and dignity**. We empower individuals and families facing life's challenges by providing quality human services. Since our inception in 1977, we have remained committed to our vision that children, adults, and families in our community have access to affordable and meaningful professional services that help give them a better life. We serve older adults, Holocaust survivors, refugees, caregivers, and families in crises – providing care with compassion, dignity, and cultural sensitivity. The agency's programs are available without regard to race, religion, sexual orientation, or ability to pay.

Job Summary:

The Clinical Supervisor provides supervision and oversight to care management staff across programs to ensure high quality client centered care and services.

Key Responsibilities:

- Engage in weekly 1:1 supervision sessions with all care managers to review caseload, troubleshoot issues that arise, support in biopsychosocial case formulation, and provide feedback and support to staff.
- Ensure that client documentation is completed within 24-48hrs of service provided and is in line with all funder expectations.
- Responsible for performance management and feedback for care management staff.
- Support crisis intervention and provide clinical consultation as needed; be responsive and available to care managers as issues arise in real time.
- Collaborate with program leadership to ensure compliance with funding requirements.
- Participate in interviewing and hiring new care managers.
- Provide comprehensive orientation for new care management staff to clinical client-based service expectations.
- Identify training needs in care management staff; provide training to the care management team as within scope of practice and expertise.
- Review client charts for quality service delivery and contractual expectations, specifically review clinical documentation (i.e. assessments and care plans) for new care management staff.

Qualifications

- MSW or RN degree
 - LCSW preferred
- 5 years' experience in care management with older and/or disabled adults and disadvantaged populations
 - 2 years' supervisory experience preferred
- Experience with Medi-Cal funded programs
- Experience with trauma survivors

Salary and Benefits:

Salary Range: \$110,000 - \$120,000 per year.

This position is full-time, exempt, 37.5 hours/week. Salary is commensurate with the qualifications and experience of the selected candidate.

Benefits include medical, dental and vision care; company contributions to pension plan; optional 403b plan; generous paid time off; supportive colleagues; and a positive work environment in a spacious office.

Jewish Family Services of Silicon Valley is an equal opportunity employer and values diversity at all levels of the organization. We do not discriminate based on race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.