

Job Title: Older Adult Care Manager**About Jewish Family Services of Silicon Valley (JFS SV):**

Jewish Family Services of Silicon Valley (JFS SV) empowers individuals and families facing life's challenges by providing quality human services inspired by Jewish values. Since our inception in 1977, we have remained committed to our vision that children, adults, and families in our community have access to affordable and meaningful professional services that help give them a better life. The agency's programs are available without regard to race, religion, sexual orientation, or ability to pay.

Job Summary:

The Older Adult Care Manager will provide community-based services to support older adults to live quality independent lives in the community. The Care Manager will work with a dynamic team of professionals who provide innovative wrap-around services including, care management, occupational therapy for fall prevention, mental health counseling, caregiver support, volunteer-friendly visitors, and home-based enrichment programs. Care management services are provided to individuals of all income, cultural, and socio-economic backgrounds.

Key Responsibilities:

- Conducts comprehensive psychosocial assessments which include mental health, physical, environmental, and spiritual needs.
- Develops comprehensive care plans in partnership with clients and or their caregivers.
- Conducts home visits, acute hospital & skilled nursing facility visits.
- Coordinates community and JFS SV based services that will support quality, safe and independent living.
- Establishes and maintains relationships with caregivers, providing support as needed.
- Creates and maintains required documentation in a timely manner which is based on policy and procedure protocol.
- Maintains a clear, concise, and consistent system of documentation.
- Provides information and referral to clients and caregivers to empower self- sufficiency.
- Establishes and maintains open and effective communication with community providers, including physicians and other health care and social service workers, while maintaining HIPAA compliance.
- Collaborates with JFS SV colleagues to provide wrap-around services (provided by JFS SV) that will enhance clients' ability to remain safely at home.
- Participates in data collection, as required.
- Attends and actively participates as a contributor in team meetings.
- Utilizes strong collaborative skills with the team members, leadership, and community.
- Utilizes supervision appropriately, maintaining open lines of communication, ability to receive feedback and providing updates on caseload activity.
- Provides culturally responsive and trauma informed care for clients and their caregivers.
- Responds to unpredictable situations that may include crisis intervention and conflict resolution.
- Actively incorporates the ethical and legal standards of the National Association of Social Workers into all aspects of the work.
- Engages in knowledge development by attending trainings, seminars, and conferences.
- All other reasonably related responsibilities as assigned.
- Able to work with individuals from diverse income, cultural and socioeconomic statuses, including those who have the ability to pay for services, as well as those who receive subsidized services.

Qualifications & Skills:

- At least one year working with older adults.
- Experience with and understanding of the medical and psychosocial problems of functionally impaired older adults.
- Experience and understanding of the stressors and needs facing caregivers.
- Exceptional engagement skills with older adults, their support systems.
- Demonstrates case management skills and experience in community-based settings.
- Ability to provide trauma informed support to survivors of trauma.
- Detail oriented with good critical thinking skills and the ability to prioritize multiple tasks.
- Computer literacy required.

Requirements:

- A Master's degree in Social Work, Psychology, Gerontology, or another related field.
- At least one year of relevant experience related to job description.

Salary and Benefits:

Salary Range: \$70,000-\$85,000 annually

This position is full time, 37.5 hours/week. JFS SV provides a highly competitive salary and benefits program. Salary is commensurate with qualifications and experience of the selected candidate.

Benefits include medical, dental and vision care; company contributions to 403B retirement plan; generous paid time off (incl. secular as well as Jewish holidays and vacation); 100% paid membership to onsite fitness center; supportive colleagues; and a positive work environment on a beautiful campus.

Jewish Family Services of Silicon Valley is an equal opportunity employer and values diversity at all levels of the organization. We do not discriminate based on race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.