

**For 45 years**, Jewish Family Services of Silicon Valley has been supporting and empowering those in the community who are facing life's challenges. Through comprehensive service offerings, JFS of Silicon Valley supports thousands of individuals each year, including older adults, families, holocaust survivors and refugees.

# Annual Impact Report 2022-2023



# Dear Friends and Supporters,

I am thrilled to share with you our 2022-2023 Annual Impact Report and the remarkable journey we have embarked upon during my first year as CEO. Together, we have penned an exciting new chapter in our 45-year history, marked by significant achievements:

## **Budget Growth**

We successfully managed an \$8.3 million budget, reflecting substantial growth in our capacity to serve our community.

## **Refugee Resettlement**

As the 3rd largest resettlement agency in the Western US, we provided critical support to an unprecedented number of Afghan and Ukrainian refugees, offering them essential resources and support to rebuild their lives within Silicon Valley.

## **Holocaust Survivor Support**

Our unwavering commitment to preserving the dignity of aging Holocaust survivors remained steadfast. We allocated millions of dollars to ensure they receive the care and support they need to continue living in their own homes.

## **Center for Aging and Caregiver Services**

We proudly launched the Center for Aging and Caregiver Services, a significant accomplishment made possible through the vision and generosity of Richard and Eleanor Rusnak. The center will serve as a vital resource hub for our community's older adults and their caregivers, offering comprehensive support services to enhance quality independent living.

## **Expanded Location**

To meet the needs of our growing programs and staff, we expanded to an additional location at 980 University Ave., Los Gatos, where our Center for Aging and Caregiver Services is now housed.

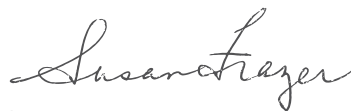
## **Berkowitz Kosher Food Assistance Program**

We created the only kosher food pantry and food assistance program in Silicon Valley, supporting over 1,000 food insecure community members.

These accomplishments would not have been possible without the dedication of our exceptional staff, committed board, devoted volunteers, and the generosity of our committed donors. Your belief in our mission has been the catalyst behind these achievements and for that, I am profoundly grateful.

On behalf of all of us at JFS SV, thank you for your support and commitment to the agency, as well as to those we serve.

With heartfelt gratitude,



Susan Frazer



# Our Impact

## 98% of Older Adults

remained comfortably in their own homes as a result of our care management services.

## 10,350 lbs of nutritious food

distributed to food insecure clients.

## 40,000 hours of homecare services

provided to Holocaust survivors.

## 4,200 hours teaching ESL

to refugees of all language levels.

## 552 Afghan and Ukrainian refugees

received comprehensive services enabling them to find security, stability and self-sufficiency.

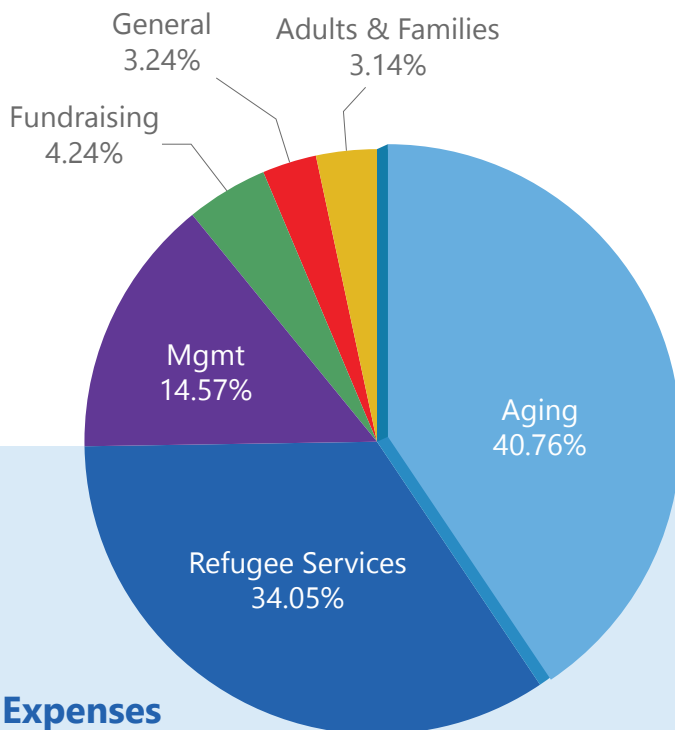
## 14,000 volunteer hours

spent helping make our community stronger.

**“I am really grateful to JFS SV!”**

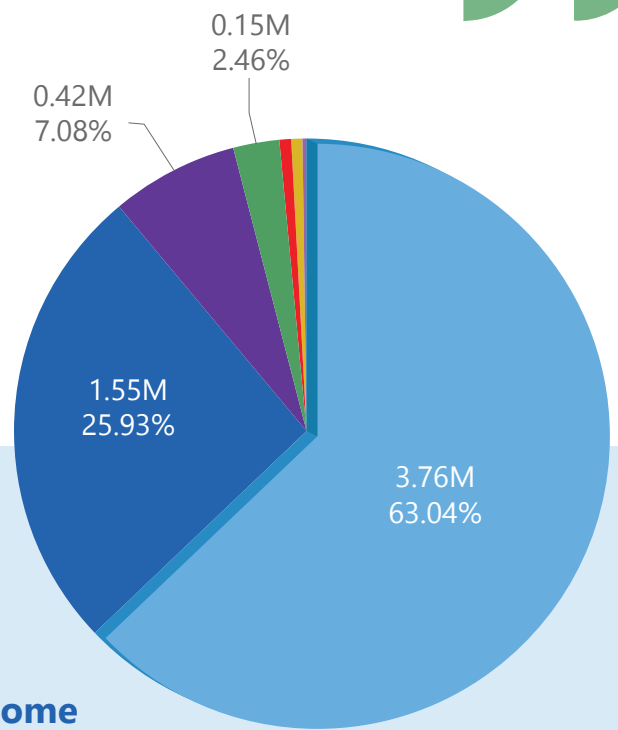
“Severe hearing loss prevented me from participating in everyday activities which was leading to increased isolation. As a senior on a fixed income, the expense of hearing aids and related audiology services were cost prohibitive. Thanks to my care manager Irina at JFS SV’s Center for Aging and Caregiver Services, I received financial aid and assistance with the coordination of audiological services so that I could finally purchase my hearing aids. I can once again hear and connect with friends and family!”

**-Rosa, Older Adult Client**



### Expenses

- Aging
- Refugee Services
- Management
- Fundraising
- General
- Adults and Family



### Income

- Contracts
- Use of Restricted Funds
- Donations & Fundraising
- Events
- Program Fees
- Investments Income
- Grants



# Our Team



## Partner Organizations

JFS SV partners with many organizations to collaborate and help vulnerable individuals and families in our community. Together we can make a positive impact.



**NETWORK**  
of Jewish Human  
Service Agencies



## YERBA BUENA FUND



## Leadership Team

Our agency is now led by a robust and expanded leadership team, comprising visionary individuals who bring unparalleled expertise, determination and strategic thinking to guide us toward unprecedented success and longevity.

### Chief Executive Officer:

Susan Frazer, LCSW

### VP of Finance & Operations:

Lisa Tran

### Dir. of Development & Community Engagement:

Debbie Michels

### Dir. of Refugee Resettlement & Career Services:

Michelle Lee

### Director of Clinical & Social Services:

Jason Hall

In the past two years, our staff has grown to 40 employees. The diversity of the JFS SV staff helps address the needs of our clients and community. Together we work in collaboration with each other, providers, and local community-based organizations to provide quality, professional services to those in need in our county.

## Board of Directors

Our Board of Directors plays a pivotal role in guiding and supporting our agency's mission and vision. They offer oversight and accountability, ensuring ethical practices, financial sustainability and effective governance.

### Executive Board Members

- Ruth Bareket, Chair
- Rhonda Farber, Vice-Chair
- Rich Zbriger, Treasurer
- Howard Taub, Secretary
- Dr. Joe Isaacson, Immediate Past Chair

### Members At Large

- Melinda Berlant
- Vicky Clark
- Cantor Devorah Felder-Levy
- Ricki Gafter
- Bill Halper
- Jessica Intrator
- Stephen Kloder
- Robin Sabes
- Daniela Silverstein
- Alice Wald